### INMATE PHONE AND VIDEO VISITATION SERVICES

The Fayette County Jail has does not offer contact visits or face to face visitation.

Inmates in this facility are allowed four visits per week. Visits are 15 minutes long. Visitors must register before they are able to visit an inmate. You may register one of following ways:

- 1. Use the kiosk in the Courthouse lobby
- 2. Visit <u>www.homewav.com</u> and follow the online prompts
- 3. Call 1-844-394-6639

You can use an inmate's last name or booking I.D. number to register. Correctional Officers will not schedule visits for inmates.

Inmates may purchase phone time through the commissary system. Friends and family can purchase phone time for an inmate by contacting Homewav directly at <a href="https://www.homewav.com">www.homewav.com</a> or calling (314) 764-2872 OR (844) 394-6639

## **COMMISSARY**

Commissary purchases are made available to inmates once each week. Inmates may purchase food, clothing and hygiene items. Other non-essential items may be purchased if they are offered. Inmates place their commissary orders via the kiosks using the Stellar Services commissary system.

Family or friends may put money on inmate commissary accounts or place commissary orders for inmates via debit/credit card by going online to the website <a href="www.jailatm.com">www.jailatm.com</a>. You will need the inmates name number or name. There is a fee received by Jail ATM for this service. The Correctional Officers do not have access to this system.

# **INMATE MAIL SERVICES**

**Sending Physical Mail to TextBehind:** 

All appropriate physical mail must be sent to the following TextBehind mailing address to be photocopied before being forwarded to this correctional facility and uploaded to the HomeWAV kiosk.

To meet the mail processing standards, every mail envelope sent to an inmate must contain the following information:

- 1. Sender's complete first and last name. Initials are not acceptable.
- 2. Sender's complete return address.
- 3. Inmate's complete first and last name. Initials are not acceptable.
- 4. Inmate Number.
- 5. Correctional institution full name. Abbreviations are not acceptable.

Any envelope without complete or missing information as specified above, either for the sender, or the inmate will be rejected and discarded UNOPENED without exception. The correct address format is as follows:

Inmate First & Last Name <u>and</u> Inmate ID # Fayette County Jail P.O. Box 247 Phoenix, MD 21131

#### **UNACCEPTABLE MAIL:**

TextBehind does not accept legal mail, money orders, personal checks, gift cards or cash in the mail. These unacceptable items will be returned to the sender.

All TextBehind Mail will be processed and made available to inmates electronically on the available HomeWAV kiosks and/or tablets.

## **OUTSIDE ITEMS**

The jail will not accept any outside purchased items brought in for inmates without the prior approval of administration. Prescription medication and/or medical devices may be brought in but are subject to approval by medical staff and/or administration. Medication must be in the original containers, and the prescription must be current.

INMATE INQUIRIES: To inquire if a particular Inmate is incarcerated, at the Fayette County Jail, the public may inquire at <a href="https://www.vinelink.com">www.vinelink.com</a>

JAIL INFORMATION: No messages will be given to inmates.

INMATE PROPERTY: Inmates may release personal property to an authorized individual, but ALL property must be released at once with the exception of clothing being worn at the time of arrest. Both the inmate and the person receiving the property must sign the release form.

BOND INFORMATION: There is a \$40.00 processing fee added to the bond amount for all persons processed through the Fayette County Jail. Acceptable forms of payment for bond are:

CASH: Cash is accepted at the Jail

CREDIT/DEBIT CARD: CourtMoney.com You must call the jail, to obtain all of the necessary information needed to post bond using a credit/debit card. There is an 8% charge, to the credit/debit card for this service.

Any bond money posted may be used to pay court costs/fees, fines or other services as ordered by the court before the balance (if any) is returned to the payer.

MEDICAL SERVICES: Only emergency dental, vision, and other specialties will be provided.

WARRANT INFORMATION: The Fayette County Sheriff's Office does not provide outstanding warrant information via phone. All inquiries must be made in person at the jail lobby.